



Profile

Denise Schaefer
In IT application development since 1988
Project manager/Business analyst/Tester

Freelancer
Nat: *German*
Travelling: *Sure – almost anywhere in the world*

Check this out

- 🕒 Many years of successful management of complex projects from **A**(nalysis) to **Z**(ero complaints - happy & gratified clients) in the development and roll out of turnkey solutions in IT application development (waterfall life cycle)
- 🕒 Project recovery, risk- and escalations management
- 🕒 Consulting for clients, requirements management
- 🕒 Selection and management of third party suppliers
- 🕒 Know How Transfer & contact point for global sourcing partner
- 🕒 Designing and implementing the flow of information, integrative role in projects, defining introducing project structures, solving conflicts
- 🕒 Several PMO-Tasks in Controlling & Reporting, modeling and establishing central processes, quality management, methods & standards
- 🕒 Conception and moderation of workshops und know how transfers as well as coaching for clients & colleagues in best practice, project- and quality management, time & self management, teamwork & communication
- 🕒 Bid management, contract management, reporting & controlling
- 🕒 Analysis and requirements specification, data modeling,
- 🕒 Quality assurance and test, test design, test cases, test organization
- 🕒 Technical and disciplinary leadership, skill development, recruiting
- 🕒 Managing a dpt. of Professional Services as profit center

Certificate “Geprüfte Organisations-Beraterin BDVT”
(approved organization consultant)

Verticals

Transport & logistics, public sector, insurance, chemistry, utilities,

Tools

MS Office, Visio, Enterprise Architect (UML), HP (Mercury) Quality Center / Test Director, MS-Project, Oracle SQL Developer, SQL, NATURAL, ADABAS, PREDICT, PREDICT CASE, EntireX, StreamServe Business Communication Platform, StreamServe Script (java script derivate), Windows NT / 2000 / XP / Vista, MVS, Unix

Languages

D.P.Schaefer Project Services
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74189 Weinsberg

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Fluent in English, school-level in French and first basics in Spanish



More details yet ?

Process management / PMO

Defining standardized processes and procedures in Professional Services (IT Application Development)

Analysis, design and implementation of a standardized reporting & controlling procedure & templates, designing the bid procedure of the division in cooperation with the PMO, defining & introducing the process "Interaction Sales - Presales - Professional Services", defining processes and templates for „Implementation of Projects“, defining the role of Project Manager in Professional Services

Supporting PMO in

Introduction of ISO 9001 requirements to projects, auditing, project reviews, creating a quality management manual, defining project management methodology, establishing „round table“ of project managers (lessons learned & exchange of experience, tips & tricks), reporting & controlling, tender processing & bid management , consulting/ mentoring / coaching / training for colleagues in project management

Manager Professional Services

Managing a profit center, client liaison, sales / presales, 13 employees, technical and disciplinary leadership, project reviews

Project Experience

Large Scale Project in Transportation (current)

Disposition of local personel in an integrated System for cargo – and people transport. JEE Applikation based on Oracle backbone.

Team of 12
Analysis and detailed requirements specification
Data modeling
Test Case design & Testing
Support for global sourcing partner

Large Scale Project in Transportation

Disposition of (train) engine drivers in cargo transport. JEE Application based on Oracle backbone for > 1000 users in all of Germany.

Team of 16 (onshore)
Analysis and detailed requirements specification
Moderation of workshops for clients
Testing and Test Case Design
Liaison and support for global sourcing partner and clients
Development, preparation and moderation of a special know how transfer for global sourcing partner
Know how transfer trainings for teams of design and implementation phase

StreamServe Projects

StreamServe Business Communication Platform (STRS BCP) facilitates efficient and automatic generation and exchange of documents with others (clients, partner, suppliers) in the required format and the individually specified channels.

Management of projects implementing or upgrading StreamServe Business Communication Platform (STRS BCP) in SAP environments, SAP-Integration with existing applications via STRS BCP

Acting Manager Professional Services (as stand in) on occasion, acquisition, bid calculation, contract negotiations, sales support, presales activities, process management, client liaison and consulting

Project management, requirements analysis and specification for the world wide introduction of StreamServe Business Communication Platform in SAP environment for the chemistry sector

Consulting and technical concept for the utilities sector

eBusiness Project Transportation and Logistics

Tracking and tracing extranet solution based on Tamino / Bolero / Html, Java

Team of 8

Project recovery, project reviews, project management, requirements management, presales support, client liaison, coordination of integration- and user acceptance test with clients, acquisition of follow up projects, bid calculation, contract management

Large-Scale Insurance Project

Client/Server environment application solution (EDP-support for all business cases) for a health insurance company with about 1 million members and 20 branch offices in Germany.

Team of 16 later 25

Project recovery, project reviews, project management, requirements management, bid calculation, contract management, client liaison, management of third party suppliers, quality management, configuration management, quality assurance, client liaison, coordination of integration- and user acceptance test with clients, training and coaching, acquisition of follow up projects, presales, sales support

Project in the Public Sector

Property administration system for the real estate surveying office based on Natural/Adabas. Runtime Unix (Sinix), development on mainframe (OS 390)

Team of 8, later 2

Analysis & detailed requirements specification, implementation, quality assurance, roll out support, support & maintenance, configuration management, client liaison, coordination of integration- and user acceptance test with clients, project management, requirements management, bid calculation, contract management, management of global sourcing partner, training and coaching for the client project team (on the application but also on teamwork, time-, quality- and project management), acquisition of follow-up projects

Large Scale Project in Transportation

Disposition of traction vehicles. Client Server application based on OS/2, Natural /ADABAS and Entire X predecessor

Team of 12 later 35

Analysis & detailed requirements specification, client workshops, data modeling, workshops with product development, design, implementation & test, project management during the some phases.

Large Scale International project in the chemical sector for (Belgian) industry in Italy

Vax based database application for production processes – Natural / Adabas

Team of 10

Assistant project management, supporting project management in communication and correspondence in English, workshops with product development, running workshops and meetings with clients in English, concept & development of user training, help system and according documentation, coordination of all translation activities, definition of standards, quality assurance & test, configuration management

Education

*Diploma (Masters) in Computer Science with application in the medical field (Medical Informatics)
University of Heidelberg*

Other

International Experience

(Private travels)

Working as "Willing Worker on Organic Farms" (WWOOF) round Australia

In a rose nursery / winery

With an Medicine woman (Traditional Owner) – landscaping by indigenous principles

On a bush food- and reforestation property

On a cattle station

On a flower farm

Wooden boat Center Tasmania, Australia: a well renowned school for building wooden boats the traditional way – on the Huon River in Franklin

Class on building a 10 foot „Foster Dinghi“ made of „Huon Pine“ in the wooden boat center

Tourist guide on weekends: Guided tours through the workshop and on traditional boat building techniques

Fulbright scholarship

Department of Industrial & Management Systems Engineering , Arizona State University,
Tempe, Arizona, USA
Topics: Database Concepts, Artificial Intelligence und Information System Design

Member of PMI

Nurse assistant with the German Red Cross